



Wednesday 17th April 2024
European Economic and Social Committee
rue Van Maerlandt 2, 1040 Brussels (room VMA22)

JACOPO LASCIALFARI

COORDINAMENTO TOSCANO MARGINALITA'

Emergency services and social assistance



With the support of the
Erasmus+ Programme
of the European Union



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OBSTACLES TO ACCESS TO THE EMERGENCY SERVICES

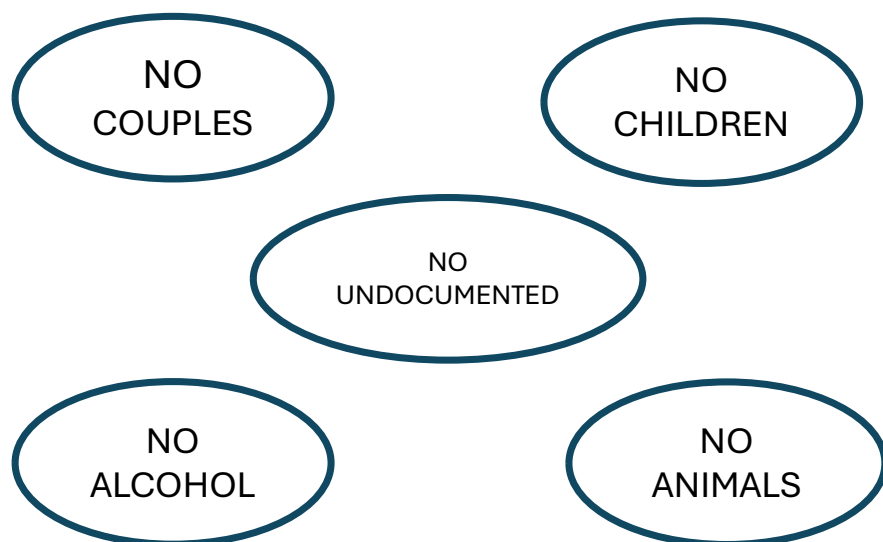
CONSEQUENCES

CHALLENGE

PROPOSALS

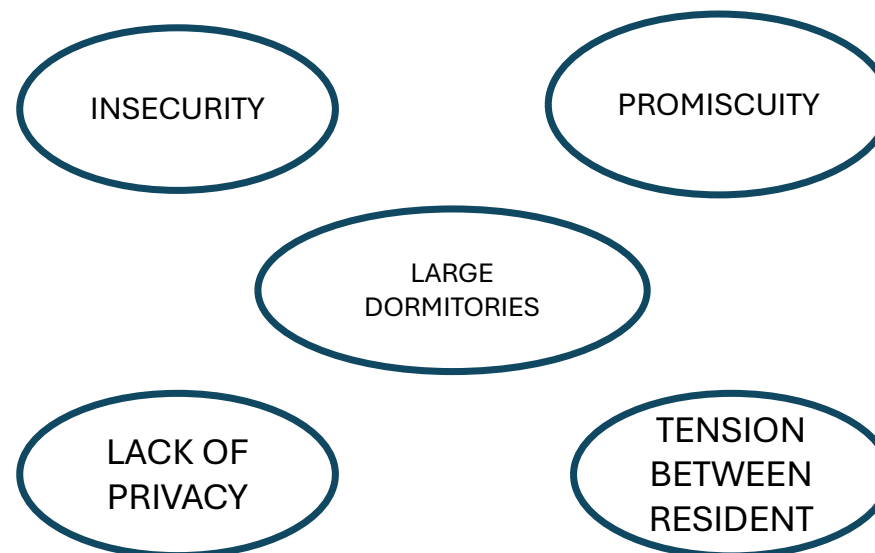
OBSTACLES TO ACCESS TO THE EMERGENCY SERVICES

EXCLUDING RULES



LACK OF ACCESSIBILITY

EXCLUDING CONDITION



LACK OF APPEAL

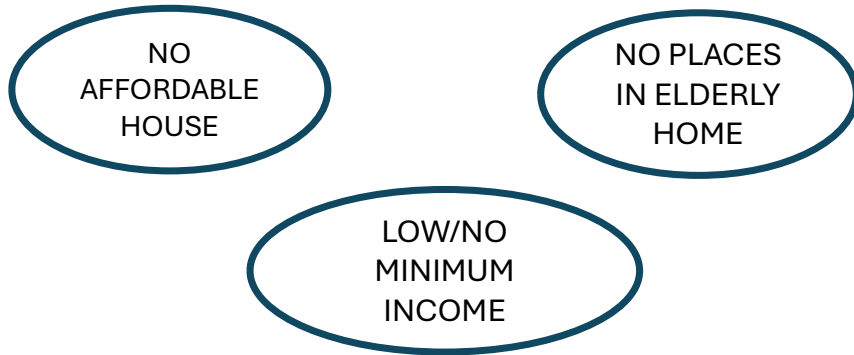
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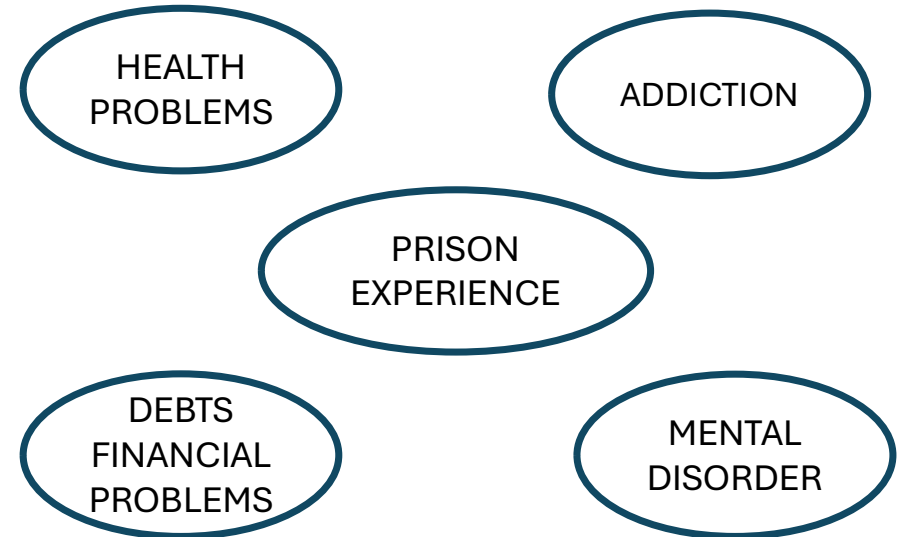
TRADITIONAL PATHWAY MODEL BASED ON A SERIES OF STEPS TO ACCESS HOUSING IS INEFFECTIVE

STRUCTURAL DEFICIENCIES IN SOCIAL POLICY



DEAD-END PATHWAYS FOR HOMELESS PEOPLE

PERSONAL DIFFICULTIES



SERVICE DEPENDENCY

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SERVICES SHOULD BE TAILORED ON THE PERSON'S NEEDS

IS GENERAL
POPULATION
HOMOGENEOUS?

BUT

IS THERE AN
AVERAGE HUMAN
BEING?

BECAUSE THE HOMELESS
POPULATION IS EXTREMELY
DIVERSE

BECAUSE THE AVERAGE
HOMELESS PERSON DOES NOT
EXIST

FOR EVERY SINGLE HOMELESS PERSON WE SHOULD HAVE
ONE SPECIFIC SERVICE/ANSWER...

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CHALLENGE

SERVICE

PERSON

STRUCTURED, STATIC
(rules, timing, organisation, etc.)

IN CONSTANT
CHANGING/MOVEMENT
(diversity, fluidity, etc.)

PARMENIDES
APOLLON
UNIVERSAL

ERACLITE
DIONYSUS
UNIQUE



A POLAR TENSION BETWEEN THE TWO
OPPOSITES SHOULD CHARACTERISE
THIS RELATIONSHIP.

IF WE FOCUS ON THE SERVICE
STRUCTURE WE RISK TO LOSE THE
PERSON

IF WE FOCUS ON THE PERSON WE
RISK TO LOSE THE SERVICE

SOMETIMES THIS TENSION GOES TO THE SERVICE'S STRUCTURE
SOMETIME IT GOES TO THE PEOPLE NEEDS
IN CONSTANTLY FLEXIBLE READJUSTMENT

PROPOSALS

OBSTACLES TO ACCESS TO THE EMERGENCY SERVICES

EXCLUDING RULES

LOW
THRESHOLD
SERVICES

SMALL-
SCALE
HOUSING

FOR
FAMILY

FOR
COUPLE

OPEN TO
ANIMALS

LACK OF ACCESSIBILITY

SOCIAL
PROTECTION FOR
UNDOCUMENTED
MIGRANT

EVEN IF WE DO NOT
RECOGNISE ANY RIGHTS
TO THEM, THEY DO NOT
DISAPPEAR AND REMAIN
ON OUR STREETS

PROPOSALS

OBSTACLES TO ACCESS TO THE EMERGENCY SERVICES

EXCLUDING CONDITION

SINGLE
ROOMS

PRIVATE
SPACES

PRIVATE
BATHROOMS

DIGNITY

IF WE PUT PEOPLE IN
STABLES, WE SHOULD
NOT BE SURPRISED IF
THEY BEHAVE LIKE
BEASTS

SERVICES
ANSWERING
BODY NEEDS

LACK OF APPEAL

SMALL SCALE
DORMITORIES

SERVICES
ANSWERING
SOUL NEEDS

ACCESS TO
CULTURE

SIGNIFICANT
RELATIONSHIPS

AFFECTIVITY

PROPOSALS

OBSTACLES TO ACCESS TO THE EMERGENCY SERVICES

PERSONAL DIFFICULTIES

REBUILD
SAFETY
NET

LONG
TERM
SUPPORT

EXPERTS BY
EXPERIENCE

SERVICE DEPENDENCY

HARM
REDUCTION

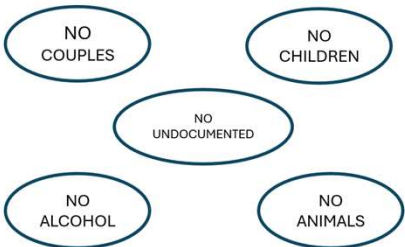
LINKS BETWEEN
SERVICES AND
COMMUNITY

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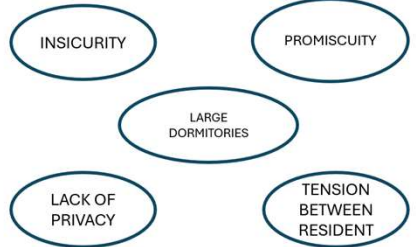


EXCLUDING RULES



LACK OF ACCESSIBILITY

EXCLUDING CONDITION



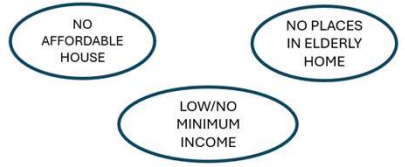
LACK OF APPEAL

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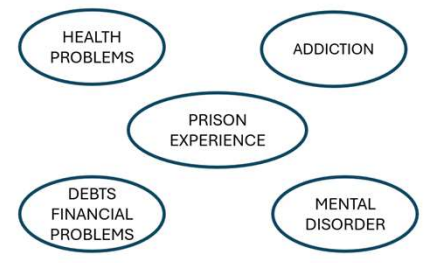


STRUCTURAL DEFICIENCIES IN SOCIAL POLICY



DEAD-END PATHWAYS FOR HOMELESS PEOPLE

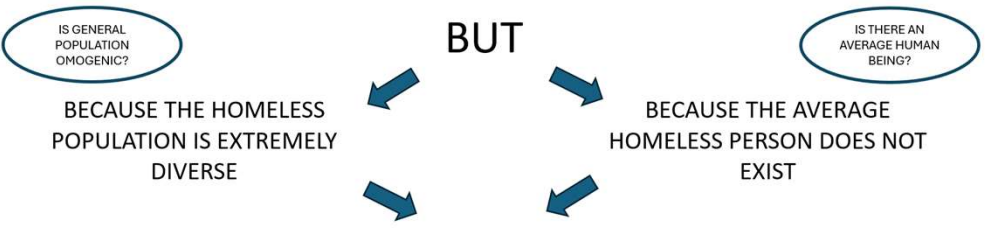
PERSONAL DIFFICULTIES



SERVICE DEPENDENCY

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SERVICES SHOULD BE TAILORED ON THE PERSON'S NEEDS



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Thank you
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